



Roland M. Toups  
Chairman/CEO

September 11, 2011

New York Fire Department  
New York Police Department  
People of New York

Re: 9/11 Remembrance

Dear NYFD, NYPD & the People of New York:

We are an industrial contractor headquartered in Baton Rouge, Louisiana. Our employees work principally along the US gulf coast. As such, only a very few of us have ever visited your great city. Yet even with many miles that separate us, we feel a kindred spirit with you as we all pause and reflect upon that terrible day a decade ago.

We honor you, and we grieve with you for the comrades that you lost. We salute their sacrifices made in a valiant attempt to save human life. We also acknowledge and support the families of those who lost their lives in Washington D.C. and in Pennsylvania.

Our founder, Bert Turner's commitment toward his employees instilled honor and loyalty. He implored his managers to treat their employees as a family – and to create a work environment that was as safe for that extended family as if it were Bert's own blood relatives.

On behalf of the entire family of employees here at Turner Industries, we salute you and offer our hand of friendship and support for the acts of heroism in which you engaged – large and small – and for the ultimate sacrifices made by your fallen brothers and sisters.

Very truly yours,

A handwritten signature in blue ink that reads "Roland M. Toups".

Roland M. Toups  
Chairman & CEO

A handwritten signature in blue ink that reads "Thomas H. Turner".

Thomas H. Turner  
Vice Chairman & COO